



LM Products Inc.

255 McCormick Drive

Lapeer, MI 48446

Phone: (810) 667-7000

Fax: (810) 667-6767

New Customer Questionnaire

Your Company Detail	Company Name			
	Contact Name/Title		E-mail	
	Address	City	State	Zip
	Telephone		Fax	
	Major Products		NAICS	
	Business Type <input type="checkbox"/> Manufacturer <input type="checkbox"/> Distributor <input type="checkbox"/> Other (Describe)			
Major Products				

Quality Responsibility	Does your company maintain its own Quality Department?		<input type="checkbox"/> Yes
			<input type="checkbox"/> No
	Are all incoming products inspected prior to use?		<input type="checkbox"/> Yes
			<input type="checkbox"/> No
	Are all incoming goods handled and stored to prevent damage, contamination and/or loss?		
Senior Quality Manager – Name/Title			E-mail
Who does the Senior Quality manager report to? – Name/Title			E-mail

Compliance	Compliance with any of the following standards: <input type="checkbox"/> ISO 9000 <input type="checkbox"/> MIL-I-45208 <input type="checkbox"/> MIL-Q-9858A <input type="checkbox"/> Other (Describe)
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Accounts Payable	Accounts Payable Manager – Name/Title	
	Phone	E-mail

Our Inspection Policy Parts are subject to 30-day customer inspection after receipt. Parts returned without authorization (RMA) will not be accepted for credit. RMA number must appear on packing slip and parts must include same packaging as received. A 20% restocking fee may be charged on returned items. Freight must be paid both ways by customer on "used" material. Sold subject to inspection. All shortages must be claimed within 48 hours of receipt of shipment.

**** NO RETURNS ACCEPTED AFTER 30 DAYS ****

Acknowledgement	I hereby certify that the information supplied on the questionnaire is true and accurate.	
	Signature	
	Printed Name/Title	E-mail